ANDREW **NORUK**

andrewnoruk@gmail.com
andrewnoruk.com

SKILLS

Languages PHP (Laravel, Symfony, Slim, Zend), HTML5, CSS (Bootstrap), Javascript (jQuery), Bash, Ruby
Systems Linux (CentOS), Apache, Nginx, MySQL Puppet, AWS (EC2, ELB, Auto Scaling, VPC, RDS, Elasticache, S3)
Dev Tools Git, Composer, Bower, Gulp, Vagrant, SVN
Integrations Twitter, Facebook, Instagram, Mailchimp, Postmark, PayPal, Authorize.net, Zencoder, HipChat, AWS S3

EXPERIENCE

Milo Digital | Burbank, CA

Senior Backend Developer / DevOps Engineer | Sep 2013 — present

- Build and maintain web sites and applications including custom CMS, ecommerce sites, and APIs
- Meet with clients to determine business objectives and develop custom business automation tools
- Maintain a Vagrant based development environment using Puppet for VM provisioning for various software stacks
- Create Wordpress management tools to maintain various sites and migrate content across local, staging, and production
- Plan and deploy new auto scaling and redundant clusters onto AWS infrastructure using Puppet for server provisioning
- Perform security audits on all components from the on premises network to hosting platform
- Introduced a new issue tracking system, development workflow, coding standards, and documentation methods

InMotion Hosting | Los Angeles, CA

Web Development & Performance Manager | Apr 2013 — Aug 2013

- Led a small team of designers and developers in the marketing department to manage the retail sites using an Agile method with week sprints
- Performed A/B test experiments on retail site product pages and order funnels to improve conversion rate by up to 22%
- Analyzed traffic data to improve on-page SEO
- Worked with customer care team to iteratively improve UX for knowledge base and live chat support channels to reduce volume of customer contacts

Developer | Oct 2011 – Apr 2013

- Designed user experience, prototypes, and wire frames for web site builder application
- Built and maintained new features for mission critical and highly secure frontend and backend control panels
- Integrated primary client management system with sales CRM, merchant gateway, PayPal, DNS systems, McAfee Virus protection, CPanel, and other internal systems
- Interfaced with outside departments to gather requirements and business objectives on behalf of the development team
- Developed several one-off contest and promotional mini web apps
- Assisted marketing team in delivering a major redesign / rebranding and seamless launch across several sites and CMS

Cirtex Corp | Remote

General Manager / Developer | Dec 2009 – Aug 2011

- Supervised technical support teams responsible for hundreds of thousands of customer domains
- Performed quality control for customer contacts and handled tickets escalated to management
- Assisted sales and billing departments with customer service duties
- Improved internal processes for handling server and network abuse

Developer | Sep 2007 – Dec 2009

- Built and maintained a mission critical server and network monitoring system
- Integrated the billing system and Parallels Virtuozzo to automate VPS creations and terminations
- Created internal tools to allow technical support to better detect and track server abuse
- Built cPanel script auto installer plugins for client use

*More experience listed at andrewnoruk.com *

EDUCATION

The Ohio State University | 2006 - 2011

Computer Information Science

*References available upon request *